

ATQITS™



ATQ Information Technology Service Private Limited

Expanding
Possibilities

When the going gets TOUGH,
The TOUGH gets **OUTSOURCED**

ATQITS™

Logo Design

eCommerce

WordPress Joomla Magento ZenCart

Content Management System

Web Design

Search Engine Optimization

iPhone Application Development

Pay Per Click

DotNetNuke

Per Click
DotNetNuke

Company Overview

ATQITS was conceptualized by few zealous entrepreneurs in the year 2013. At that time, there were very few firms serving 'Total Solutions' right from the concept to completion for web design, development & Business projects. We started off by offering our services to small and medium enterprises and soon ATQITS became one of the premium organizations in the field of Information Technology

We aim to bring in pioneering ideas and advanced solutions into the business of website designing and development sector. We maximize the use of our expertise, and make it work for you. We have been working successfully with customers across the INDIA , UK and other parts of Europe.

Our primary services include:

- Application Development
- Website Development
- Technical Support
- BPO/KPO Services
- Infrastructure Management
- Workplace Services
- Business and Management Consulting



Business Services Portfolio

We provide hybrid services to unlock business value by applying proven process methodologies and business excellence frameworks to significantly reduce costs, enhance effectiveness and optimize business processes.

ATQITS is an end-to-end outsourcing provider with an extensive portfolio of services to offer.

Customer Care

- ❖ Inbound Customer Service & Technical Support
- ❖ Chat, emailing, Fax Services
- ❖ Payments, Loans & Mortgage
- ❖ Billing Helpdesk
- ❖ HR Services
- ❖ Sales Support
- ❖ E-Commerce Support
- ❖ Collections
- ❖ Internal Services Helpdesk
- ❖ Sales Promote/Appointment Setting

Web Services

- ❖ Web Designing
- ❖ Web Development
- ❖ Web Application Development
- ❖ Online Sales & Marketing
- ❖ E-Commerce solutions
- ❖ Online Business Development
- ❖ WEB/VPS Hosting
- ❖ Domain Registration
- ❖ Cloud Services

BPO & IT Services

- ❖ IT infrastructure services.
- ❖ Server Installation, Setup and Maintenance.
- ❖ Call-Center Dialer Setup.
- ❖ VoIP Minutes services.
- ❖ DID and Toll-Free

Knowledge Services

- ❖ Market Research / Survey
- ❖ Business Consulting
- ❖ Lead Generation
- ❖ ITES Consulting

Application Development

- ❖ Custom application development
- ❖ Client - Server Development
- ❖ Software Updates , Modification & Support

Procurement

- ❖ Vendor Authorization
- ❖ Procurement, Purchasing & Payment Gateway's Services

Business Services

- ❖ Data Entry, Verification & Validation
- ❖ Data Conversion
- ❖ BPO Process Outsourcing

Human Resources

- ❖ Payroll Processing
- ❖ Employee Database Management
- ❖ Management Consulting

Others

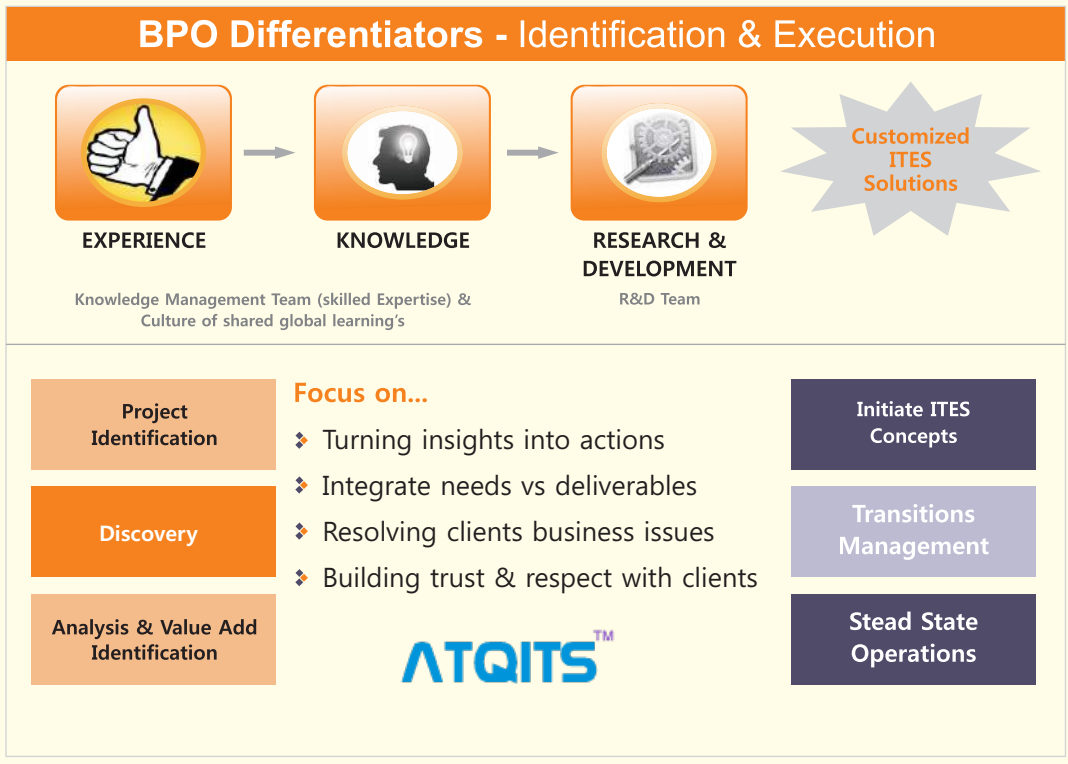
- ❖ Legal IT Services
- ❖ Digitization Services
- ❖ Scanning & Indexing Services

Operational Procedure

At ATQITS we are continually expanding upon our knowledge and services to assist clients with successfully implementing of their "Business Solutions" across the Globe.

In order to meet the individual needs of clients, ATQITS BPO/ITES maintains a wide range of qualifications. We excel in our BPO / KPO/ITES Operational & Quality skills. Our extensive knowledge base entails us in planning and executing 24 X 7 Operations effectively. Moreover, our functional and technical

experience extends to interfacing our CRM with our Clients Applications and various call based functions. At ATQITS BPO/ITES we are continually expanding upon our knowledge and services to assist clients with successfully implementing of their "Business Solutions" across the Globe.



We ATQITS follow a robustly defined operational procedure to ensure process integrity and minimize inherent outsourcing risks. We help clients establish the right outsourcing strategy, and help them in devising a plan to implement the strategy and de-risking the plan to ensure success.

Discovery: At this stage, we try and understand clients' business, identify outsource opportunities, assess requirements, review environment and confirm validity.

Analysis: For analyzing, we gather documentation, identify solution and costing,

confirm and validate with client and prepare the process implementation plan.

Transition Management & Implementation:

At this juncture, we adapt process plan, emulate client process, document operating plan, and confirm performance requirements.

Client Partnership

ATQITS BPO/ITES an IT Enabled Service provider is about partnership and value creation, much about recognizing opportunities that the new economic climate provides.

ATQITS BPO/ITES is an organization with strong fundamentals, business & financial, governance models, increased appetite for risk, flexibility will continue to grow and thrive. Further, we also have a full service capability across BPO, IT and consulting in order to have a greater ability to impact client organizations.

Further, we have invested in building a world class outsourcing capability center to support our strong technology and BPO credentials backed by global delivery. We will continue to make investments in all its strategic focus areas.

The BPO/ITES engagement model like any other business imperative is based on trust, relationship, proven domain and above all a mutual desire to grow business and achieve gains and efficiencies in the system.

This are our happy, satisfied & thrilled clients. Wanna be happy? Choose Us

A few of our Happy Clients...

- ATS Services LLC (USA)
- 29 Prime inc (USA)
- Millies HVAC LLC (USA)
- HRBIZ Solutions (U.K)
- Corbeett PlyWood (India)
- Red Stone Tiles (India)
- Innovative Cure (India)
- Myraid Hotel (India)
- Hungry Danial's (India)
- Lucknow Cabs (India)
- Megos Tour & Travels (India)

"We thank you for taking time to go through our profile and would be highly interested to work with your esteemed Organization. Feel free to contact us for detailed requirements. Customer Reference will be provided on request."



About ATQ Information Technology Services Pvt. Ltd.

ATQITS established in early 2013, is an Intellectual Property driven Technology Services Company, committed to deliver innovative IT solutions, BPO/ITES services and IT Training worldwide. With unsurpassed technical expertise built over a decade, & having development centers in India & UK Company, offers high quality, cost effective, off-the-shelf solutions and products to Governments, Public Sectors, and other large Private Organizations across the globe.

ATQITS's major IT products are Website Development, a Certified Human Resources & Payroll Management System; Management Information System & Point Solutions.

ATQITS's BPO/ITES Division offers Customer Care, Finance & Accounting, Human Resources, Knowledge Services, Order Management and Web Services tailored to the global outsourcing industry.

Outsource US

Our company ATQITS is here to enable outsource Vail top notch IT services at unbeatable price. Our talented resources can be engaged for any web-based to application development task ranging from website development to Custom software development such as HRMS, E-commerce applications etc

That's it

ATQ Information Technology Services Private Limited



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